

TERMS AND CONDITIONS

In the following Terms and Conditions “the photographer” shall mean Eva Vycitalova trading as Eva Vycitalova Photography. “The client” shall be the person that ordered the photography services by the photographer.

SERVICES AND PRICING

The photographer will provide the client with the photographic services he/she has ordered and paid as agreed. The date of the photo shoot and location are usually agreed via e-mail, social media or phone and are binding on both parties.

The description and the prices of the individual photo sessions and services are stated on the photographer’s websites or individually agreed before the photo shoot.

EXTRA FEES

The price of the family photo session allows exclusively for the immediate family. If the client wishes to invite other family members (grandparents, cousins, aunts, uncles etc.) to participate in the photo shoot, there will be a surcharge of 25 EUR/person.

There is a special time frame dedicated to each type of photo session. If the client wishes an extra time to be added to the ordered photo shoot, the photographer will ask for a surcharge of 50 EUR for each additional 30 minutes.

If the photo session should take place outside Vienna, an additional transportation fee (0,42 EUR/km) will be calculated and included in the total price.

PAYMENT

A non-refundable deposit of minimum 25% from the total price is to be paid in advance in order to confirm the booking.

The remaining balance is then due prior to the session date and can be either transferred to the photographer’s account or paid in cash immediately before the photo shoot.

The number of the photographer’s account: **AT50 1200 0100 2349 1169**

The full name of the client and type of session ordered must be clearly stated in the note at each bank transfer.

By paying the deposit the client accepts these Terms and Conditions.

EVA VYČÍTALOVÁ

Photography

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CANCELLATION POLICY

If the client has to cancel the already paid photo session for any reason, he/she can always transfer the photo shoot date to any other person/s. This transfer to other person/s is a free of charge service.

In case the client cannot attend the photo shoot and wishes to cancel the session, the photographer will keep the non-refundable deposit of 25% as a cancellation fee. The rest of the payment will be refunded and transferred to the client's account within 1 week after the scheduled session date.

Should a new date of the session be agreed, the client will be asked to pay the full price according to the photographer's price list (again with the possibility to first pay only the minimum 25% of non-refundable deposit to confirm the booking).

In case of heavy rain and/or thunderstorm on the day of the scheduled outdoor session, the client has the right to request a free of charge rescheduling of the session or ask the photographer to change the location.

If there is an unpromising weather forecast, the photographer might suggest substituting the outdoor session for an indoor session in the client's home.

LIABILITY LIMITATIONS

If the photographer is not able to perform her job due to factors beyond her own control (injury, illness, photography equipment defect etc.), she will always aim to agree on an alternative date that would suit the client the best.

If the photographer is not able to offer the client any suitable date within 1 month after the cancelled photo session, the payment will be fully refunded and transferred to the client's account.

In case of wedding photography, the photographer pledges herself to find a suitable photographer for a last-minute replacement and to fully refund the price for the ordered services that the client paid.

THE DAY OF THE PHOTO SESSION

An outfit consultancy prior to the photo session is included in the price. The client can contact the photographer any time before the scheduled photo shoot to discuss the suitable clothes with her.

Clients are requested to be punctual and come at the exact time they booked! Any delay can influence the duration of the session and thus also the number of the photographs the client will receive from the photographer.

Any directions issued to the clients (as well as other family members or guests) during a photo shoot are deemed to be at their own risk. The photographer cannot be held responsible for any personal accidents that may occur during the photo shoot.

DELIVERY

The photographer delivers the agreed number of professionally edited photographs, all in digital form, without any watermark, in full resolution. Unedited photographs in RAW format are not provided.

The delivered photographs are considered the fine art of the photographer and copyright protection attaches automatically to all deliverables. Any re-editing of the photographs is prohibited unless previously consulted with the photographer. All digital negatives (computer files) remain the property of the photographer.

The standard delivery time of the family photographs is 2-3 weeks. Wedding photographs are usually processed within 1-2 months, depending on the number of the photographs taken during the day.