

BOOKING TERMS & INFORMATION

These Booking Terms & Information are here to make the booking and photography process clear and fair for both of us. By booking a photo session, you agree to the following terms.

1. BOOKING & BOOKING DEPOSIT

A booking deposit is required to secure your agreed date and time. Your booking is confirmed once the booking deposit has been received and I have confirmed the session.

The booking deposit is part of the final price and will be deducted from your remaining balance. It is not an additional charge.

2. PRICES, PACKAGES & PAYMENT

The prices and package options available when your booking is confirmed will apply to your session. An enquiry alone does not secure the current prices.

You don't need to choose your final package when booking. After the session, you will receive a proofing gallery and can then choose your package and photographs.

The remaining balance is due after you have made your selection and before the final edited photographs are delivered.

Additional photographs, retouching or other extras may be available on request. Any additional costs will always be communicated in advance.

3. CANCELLATION & RESCHEDULING

Plans can change, particularly when children and families are involved. You may therefore reschedule your session once without losing your booking deposit, as long

as you let me know before the scheduled start time. Your deposit will simply be transferred to the newly agreed date, depending on my availability.

If you need to reschedule for a second time, the original deposit can no longer be transferred and a new booking deposit will be required to secure another date.

If you do not attend the session and have not contacted me before the scheduled start time, the booking deposit will not be refunded or transferred.

If you cancel your booking entirely rather than rescheduling, the booking deposit is non-refundable.

4. WEATHER & OUTDOOR SESSIONS

Outdoor photography naturally depends on weather and light, and sessions will normally go ahead in typical seasonal conditions, including cloudy, overcast or cold weather.

In case of heavy rain, heavy snowfall or other conditions that make the session unsafe or impractical, I may suggest rescheduling or changing to a suitable alternative location.

A weather-related rescheduling agreed by me does not count as your one complimentary rescheduling, and your booking deposit will simply move to the new date.

5. LOCATIONS, FEES & PERMISSIONS

I am always happy to discuss and recommend suitable locations.

If a location you choose requires an entrance fee, photography permit, venue fee, parking fee, or another location-related charge, you are responsible for these costs. This also includes any applicable costs for me.

For privately owned or restricted locations, you are responsible for making sure photography is permitted unless we have specifically agreed that I will arrange permission.

If a planned location unexpectedly becomes unavailable, we will agree on a suitable alternative.

6. TRAVEL

Travel within Vienna is included unless otherwise agreed.

For sessions outside Vienna, a travel fee of €0.50 per kilometer applies unless different arrangements have been agreed in advance. Any other significant travel expenses will also be discussed with you beforehand.

If photography is scheduled or extended to finish after 22:00, reasonable taxi or other safe transportation costs may apply. Whenever possible, these will be communicated in advance.

7. YOUR PHOTO SESSION

Please arrive at the agreed time and allow enough time for any necessary preparation.

If you arrive late, the session will normally still finish at the originally agreed time and the price remains unchanged. Where my schedule allows, additional photography time may be possible for an additional fee.

If I am delayed, you will of course receive the full photography time originally agreed.

8. RESPONSIBILITY & SAFETY

You are responsible for yourself, your children, and anyone accompanying you during the photo session.

I am not responsible for accidents, injuries or loss of personal belongings caused by circumstances outside my control.

9. IF I CANNOT ATTEND

If illness, injury or another serious unforeseen circumstance prevents me from carrying out the session, you will be informed as soon as possible.

You can choose either to reschedule the session or receive a full refund of any amount already paid for the affected session.

I may also offer to help you find another photographer. Any replacement photographer works independently, so I am not responsible for their availability, services, style or final photographs.

10. PROOFING GALLERY, SELECTION & DELIVERY

After the session, you will receive an online proofing gallery where you can choose your photographs and/or preferred package.

Final edited photographs are normally delivered within approximately 2–3 weeks after your selection and receipt of the remaining payment.

During particularly busy periods or in exceptional circumstances, delivery may take a little longer. If a significant delay is expected, I will let you know and provide an updated estimated delivery time.

11. ONLINE GALLERY & STORAGE

Your final photographs will be delivered through an online gallery, which will normally remain available for three months after delivery. Please download and safely back up your photographs during this time.

I take care to retain delivered work but cannot guarantee permanent storage or availability after the gallery has expired.

12. EDITING, RETOUCHING & PHOTOGRAPHIC STYLE

By booking a session, you confirm that you are familiar with my portfolio and photographic style.

Your final photographs are carefully selected and edited in this established style. Standard editing includes adjustments such as color, exposure, contrast and cropping and may include minor retouching at my discretion.

Detailed or extensive retouching is not included as standard. This includes, for example, extensive skin retouching, removing skin conditions or rashes from multiple photographs, removing people or objects, clothing alterations or other significant image manipulation.

Additional retouching may be possible on request and may involve an additional fee. The scope and price will always be discussed before the work is carried out.

I do not routinely alter body shape, body size or physical proportions.

Unedited photographs and RAW files are not provided.

13. COPYRIGHT & PERSONAL USE

Copyright in the photographs remains with me as the photographer.

You are welcome to download, print and share your final photographs for personal, non-commercial use, including on your personal social-media accounts.

Credit or tagging when sharing photographs online is always appreciated, but never required for personal use.

For commercial, advertising, promotional or other business use, please always contact me first. This type of use requires permission and may require a separate licence and fee.

14. YOUR PRIVACY & PORTFOLIO USE

Your privacy is important. I will not publish identifiable photographs of you or your family on my website, social media, portfolio, advertising or other promotional materials without your permission.

I may ask for your permission when delivering your gallery or afterwards. You are completely free to say yes or no, and your decision has no effect on the service or photographs you receive.

15. GIFT VOUCHERS

Gift vouchers are subject to the terms provided at the time of purchase and applicable Austrian consumer law. For vouchers issued with a monetary value, that value can be used towards photography services available at the time of booking. If the chosen service costs more than the voucher value, only the difference needs to be paid.

A gift voucher does not reserve a particular date or time. Sessions are always subject to availability and the usual booking process.

16. WEDDING PHOTOGRAPHY

Wedding photography is covered by a separate Wedding Photography Agreement, which is sent by email before the wedding booking deposit is paid.

17. GENERAL

If we agree to make an individual change to these Booking Terms, this should be confirmed in writing. These terms do not affect any rights you have under applicable law.